

CandyShell® + FACEPLATE



FREQUENTLY ASKED QUESTIONS

What is TrueTap technology?

Because our CandyShield faceplate adheres directly to the screen, it gives you the closest sensation and responsiveness to not having a screen protector.



What does the Military Standards seal mean?

This means we passed US-MIL-STD 810G, in an independent lab test. We dropped it 26 times from varying heights onto a hard surface and the phone remained intact, and functioned perfectly.

Why does the faceplate cover up CandyShell's protective bezel?

The faceplate replaces the bezel as the screen protector! Protection has always been the priority. The original benefit of the raised bezel was to protect the screen, so you get the same level of protection.

PUTTING IT ON

- ① Pop the iPhone 5 or 5s into the CandyShell case.
- ② Clean the screen thoroughly with microfiber cloth.
- ③ Apply screen protector, starting at button end and pressing out any bubbles across touchscreen.



BUBBLE TROUBLE?

A Bubbles along the edge?

It's probably not perfectly aligned. Pinch the faceplate above the earpiece cutout to lift off and try again.

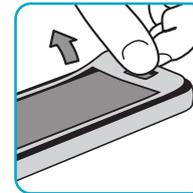
B Bubbles in the center?

Look closely. They are probably dust. Remove the faceplate and carefully clean before reapplying.



CLEANING IT

- ① Wrap a strip of office tape around two of your fingers, sticky side out.
- ② Blot the screen to pick up any dust particles, being careful not to touch the sticky side with your fingers.
- ③ Keep blotting until no dust is visible.



TAKING IT OFF

- ① Pinch faceplate above earpiece cutout and lift off of screen.
- ② With back of phone facing toward you, use fingers to pull top of case off phone.
- ③ Pull phone out of case to remove.

NEED ANY MORE HELP?
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